
State:	Arkansas	Filing Company:	American Pioneer Life Insurance Company
TOI/Sub-TOI:	MS06 Medicare Supplement - Other/MS06.000 Medicare Supplement - Other		
Product Name:	CL - AR - 2012 Med Select Grievance Rpt		
Project Name/Number:	/		

Filing at a Glance

Company:	American Pioneer Life Insurance Company
Product Name:	CL - AR - 2012 Med Select Grievance Rpt
State:	Arkansas
TOI:	MS06 Medicare Supplement - Other
Sub-TOI:	MS06.000 Medicare Supplement - Other
Filing Type:	Advertisement
Date Submitted:	01/30/2013
SERFF Tr Num:	UNAM-128874408
SERFF Status:	Closed-Accepted For Informational Purposes
State Tr Num:	
State Status:	Closed-Accepted for Informational Purposes
Co Tr Num:	

Implementation	
Date Requested:	
Author(s):	Mary Reichert
Reviewer(s):	Stephanie Fowler (primary)
Disposition Date:	01/30/2013
Disposition Status:	Accepted For Informational Purposes
Implementation Date:	

State Filing Description:

State: Arkansas **Filing Company:** American Pioneer Life Insurance Company
TOI/Sub-TOI: MS06 Medicare Supplement - Other/MS06.000 Medicare Supplement - Other
Product Name: CL - AR - 2012 Med Select Grievance Rpt
Project Name/Number: /

General Information

Project Name: Status of Filing in Domicile: Not Filed
Project Number: Date Approved in Domicile:
Requested Filing Mode: Informational Domicile Status Comments:
Explanation for Combination/Other: Market Type: Individual
Submission Type: New Submission Individual Market Type:
Overall Rate Impact: Filing Status Changed: 01/30/2013
State Status Changed: 01/30/2013
Deemer Date: Created By: Mary Reichert
Submitted By: Mary Reichert Corresponding Filing Tracking Number:
Filing Description:
Dear Sir or Madam:

We submit this information in accordance with state regulations requiring an annual report on the grievance procedure for our Medicare Supplement Select plans. We have no grievances to report for calendar year 2012.

If you have any questions, please feel free to contact me at 407-444-4371 or mreichert@universalamerican.com

Sincerely,

Mary Reichert
Compliance Auditor

Company and Contact

Filing Contact Information

Mary Reichert, mreichert@universalamerican.com
P.O. Box 958465 407-444-4371 [Phone]
Lake Mary, FL 32795-8465

Filing Company Information

American Pioneer Life Insurance Company	CoCode: 60763	State of Domicile: Florida
1001 Heathrow Park Lane	Group Code: 953	Company Type:
Suite 5001	Group Name:	State ID Number:
Lake Mary, FL 32746	FEIN Number: 59-0935083	
(407) 995-8000 ext. [Phone]		

Filing Fees

Fee Required? No
Retaliatory? No
Fee Explanation:

SERFF Tracking #:	UNAM-128874408	State Tracking #:	Company Tracking #:
State:	Arkansas	Filing Company:	American Pioneer Life Insurance Company
TOI/Sub-TOI:	MS06 Medicare Supplement - Other/MS06.000 Medicare Supplement - Other		
Product Name:	CL - AR - 2012 Med Select Grievance Rpt		
Project Name/Number:	/		

Correspondence Summary

Dispositions

Status	Created By	Created On	Date Submitted
Accepted For Informational Purposes	Stephanie Fowler	01/30/2013	01/30/2013

SERFF Tracking #:	UNAM-128874408	State Tracking #:	Company Tracking #:
State:	Arkansas	Filing Company:	American Pioneer Life Insurance Company
TOI/Sub-TOI:	MS06 Medicare Supplement - Other/MS06.000 Medicare Supplement - Other		
Product Name:	CL - AR - 2012 Med Select Grievance Rpt		
Project Name/Number:	/		

Disposition

Disposition Date: 01/30/2013

Implementation Date:

Status: Accepted For Informational Purposes

Comment:

Rate data does NOT apply to filing.